

**Description:**

The Department of Commerce and Labor promotes work force development and improves economic opportunities for the people of Idaho.

**Major Functions and Targeted Performance Standard(s) for Each Function:**

1. To provide employment services to Idaho residents through referral to job opportunities, to other support services, or training situations enabling them to accept employment commensurate with the skills and needs of the individual as well as the employing agency.

A. Individuals registered for employment services.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
166,372	174,236	192,121	203,507
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
207,516	211,604	215,773	220,023

B. Registered job seekers placed.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
22,448	22,993	17,154	14,721
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
14,867	15,014	15,162	15,312

C. Individuals placed as a percent of applicants available (B divided by A).

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
13.5%	13.2%	8.9%	7.2%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
7.2%	7.1%	7.0%	7.0%

D. Job openings received.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
79,443	69,677	56,802	66,409
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
67,066	67,729	68,399	69,075

E. Placement transactions.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
28,642	29,746	21,351	18,726
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
18,911	19,098	19,287	19,478

## Commerce and Labor, Dept. of Employment Service

F. Placement transactions as a percent of openings received (E divided by D).

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
36.1%	42.7%	37.6%	28.2%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
28%	28%	28%	28%

2. Encourage employers through the federal-state system of Unemployment Insurance to provide more stable employment and make benefit payments in accordance with state law.

A. Timeliness of employer tax deposits (percent of deposits made within 3 days of receipt).

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
100%	100%	100%	100%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
100%	100%	100%	100%

B. Process eligible individual's first UI payment within 14 calendar days of the end of first compensable week.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
96.7%	96.3%	96.0%	95.0%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
95.0%	95.0%	95.0%	95.0%

3. Prepare Idaho's youth and unskilled adults for entry into the labor force by providing access to job training for economically disadvantaged individuals and other individuals facing serious barriers to employment. Assist dislocated workers with career change/retaining to remain in the labor force. 2003-2007 reflect future WIA performance minimums negotiated with USDOL

A. Workforce Investment Act Customer Satisfaction Results. Program Participants/Employers \*WIA started 7-1-2000.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
83%/80%	84.2%/84.4%	83.7%/89.8%	80%/78%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
80%/78%	80%/78%	80%/78%	80%/78%

B. Adult Program Results At-A-Glance. Entered Employment Rate/Employment Retention Rate \*WIA started 7-1-2000.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
80%/89%	89%/88.7%	87.6%/84%	76%/84%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
76%/84%	76%/84%	76%/84%	76%/84%

**C. Dislocated Worker Program Results At-A-Glance. Entered Employment Rate/Employment Retention Rate**

<b>Actual Results</b>			
<u><b>2001</b></u>	<u><b>2002</b></u>	<u><b>2003</b></u>	<u><b>2004</b></u>
91%/92%	93.1%/91.6%	90.8%/88%	85%/90%
<b>Projected Results</b>			
<u><b>2005</b></u>	<u><b>2006</b></u>	<u><b>2007</b></u>	<u><b>2008</b></u>
85%/90%	85%/90%	85%/90%	85%/90%

**D. Older Youth Results At-A-Glance. Entered Employment Rate/Employment Retention Rate.**

<b>Actual Results</b>			
<u><b>2001</b></u>	<u><b>2002</b></u>	<u><b>2003</b></u>	<u><b>2004</b></u>
80%/89%	89.6%/90.7%	85.9%/81%	68%/80%
<b>Projected Results</b>			
<u><b>2005</b></u>	<u><b>2006</b></u>	<u><b>2007</b></u>	<u><b>2008</b></u>
68%/80%	68%/80%	68%/80%	68%/80%

**E. Younger Youth Results At-A-Glance. Diploma or Equivalent Attained/Retention Rate.**

<b>Actual Results</b>			
<u><b>2001</b></u>	<u><b>2002</b></u>	<u><b>2003</b></u>	<u><b>2004</b></u>
92%/73%	74.6%/79..9%	77.8%/71.2%	60%/60%
<b>Projected Results</b>			
<u><b>2005</b></u>	<u><b>2006</b></u>	<u><b>2007</b></u>	<u><b>2008</b></u>
60%/60%	60%/60%	60%/60%	60%/60%

**Program Results and Effect:**

The Department of Labor administers the employment security laws of the State of Idaho, and in partnership with business, labor, education and government promotes work force development and economic security through labor exchange, unemployment insurance, job training opportunities and labor market information.

New performance measures have been developed for the Workforce Investment Act that was implemented on July 1, 2000.

The ultimate effect of this program is improved economic progress within the State of Idaho.

For more information contact Steve Weakley at 332-3570 Ext. 3159.

## Commerce and Labor, Dept. of Wage & Hour

### Description:

The Wage and Hour program provides redress for violations of the wage and hour laws to the citizens of Idaho and provides assistance and information to employers and employer organizations on wage and hour laws through on-site consultation and public speaking engagements.

### Major Functions and Targeted Performance Standard(s) for Each Function:

1. Provide timely assistance on wage and hour questions and claims.

A. Number of claims filed.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
1,204	1,300	1,362	1,178
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
1,200	1,250	1,300	1,350

2. Provide for claim resolution and administrative hearings.

A. Number of determinations issued.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
370	400	283	329
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
325	325	325	350

B. Number of determinations issued after hearing.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
310	300	201	196
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
200	225	225	225

C. Number of determinations appealed to Appeals Bureau.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
103	110	124	125
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
125	130	130	130

3. Provide for legal action on unresolved claims. (Effective July 1, 1999 claims are no longer referred to the Attorney General.)

A. Number of personal and telephone contacts with employers and employees to provide wage and hour information to prevent future claims.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
37,235	37,000	38,131	48,363
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
40,000	40,000	40,000	42,000

B. Number of public presentations on labor law.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
54	45	67	63
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
60	60	60	65

C. Number of liens filed. (\* Increased liens result from law changes taking effect 7/1/2000.)

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
156	200	211	217
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
210	225	225	225

**Program Results and Effect:**

The Wage and Hour section administers the Idaho Wage Payment, Minimum Wage, and Overtime laws. The unit also provides assistance and information to employers and employer organizations on wage and hour laws through on-site consultation and public speaking engagements.

The effect of this program is to assist employees throughout the state of Idaho in the collection of unpaid wages; dissemination of information to employees and employers; and, a continuing program to educate employers on Idaho Labor Laws.

For more information contact Joni Booth at 332-3570 Ext. 3165.

## Commerce and Labor, Dept. of Adjudicate Claims

### Description:

IDDS is under contract with the Social Security Administration to make determinations of medical eligibility for Social Security disability benefits. Function is adjudicating claims for SSA disability benefits by researching and analyzing medical and vocational evidence. Performance standards are established and monitored for quality, productivity and efficiency by the Social Security Administration through the Region 10 SSA office in Seattle.

### Major Functions and Targeted Performance Standard(s) for Each Function:

1. To continue to improve case processing quality by focusing on training, mentoring, and informal feedback from managers during case processing.

#### A. Accuracy.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
92.10%	97.30%	93.3%	97.7%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
97%	97%	97%	97%

#### B. Average Processing Time, Days - Title II.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
69.3	97.1	72.1	61.1
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
55.0	50.0	48.0	45.0

#### C. Average Processing Time, Days - Titles XVI.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
69.3	95.5	72.1	55.4
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
55.0	50.0	50.0	45.0

2. To consistently provide case closures to meet SSA expectations for IDDS productivity.

#### A. PPWY, Productivity per Work Year.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
301.0	272.9	332.7	303.30
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
305.0	310.0	315.0	325.0

B. Total Clearances.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
14,121	15,539	18,140	16,968
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
18,000	18,500	19,000	19,500

C. Total CDR Clearances.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
3,015	3,183	3,527	4,000
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
3,800	4,000	4,100	4,300

D. Percent of Cases Over 90 Days Old.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
4.60%	14.94%	5.3%	6.7%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
3.0%	1.5%	1.5%	1.5%

E. Total Cost per Case.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
\$375.12	\$399.16	\$355.58	\$423.47
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
\$436.17	\$449.26	\$462.23	\$485.34

F. Medical Cost per Case.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
\$126.49	\$133.94	\$108.59	\$121.12
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
\$150.91	\$156.95	\$164.80	\$173.04

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3. To enhance medical consultant program knowledge and physician contacts and maintain good working relationships with the medical community.

A. Number of CE Site Visits.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
3	4	16	12
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
12	12	12	12

B. Number of MER Site Visits.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
2	9	8	12
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
12	12	12	12

C. Percent of Cases with CE's.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
38.40%	39.10%	37%	38%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
38%	38%	38%	38%

D. Percent of Cases with MER

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
78.80%	80.40%	81%	85.5%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
82%	82%	82%	82%

E. MER Mean Processing Time, days.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
15	14	15	15
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
15	14	13	12

F. CE Average Case Cost.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
\$245.45	\$239.02	\$243.17	\$258.52
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
\$268.86	\$279.62	\$290.80	\$305.34

G. MER Average Case Cost

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
\$27.06	\$25.94	\$33.36	\$33.50
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
\$29.18	\$30.35	\$31.56	\$31.14

**Program Results and Effect:**

Serving the Idaho disabled public by providing accurate and timely disability determinations in accordance with SSA rules and guidelines, and providing appropriate information and referrals, through actions that reflect respect and compassion for those persons applying for benefits.

For more information contact Rogelia (Roy) Valdez at 327-7330.

## Commerce and Labor, Dept. of Commerce

### Description:

Create jobs, strengthen Idaho communities and market Idaho.

### Major Functions and Targeted Performance Standard(s) for Each Function:

#### 1. Create jobs.

A. Number of jobs created in which department contributed (WDTF, grants, business expansion and attraction).

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
1,791	2,675	2,000	2,873
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
2,500	2,500	2,500	2,500

B. Number of existing Idaho businesses assisted with their expansion.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
23	32	20	13
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
25	25	26	24

C. Number of businesses attracted to Idaho.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
6	7	6	8
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
8	12	12	10

D. Number of Idaho businesses receiving procurement marketing assistance services.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
752	851	1,226	1,698
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
1,250	1,250	1,250	1,250

E. Dollar value of contracts and sub-contracts awarded to IBN clients.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
\$105 mill	\$103 mill	\$90 mill	\$149 mill
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
\$100 mill	\$100 mill	\$100 mill	\$100 mill

F. Number of site location visits to the state.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	NA	11
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
6	6	6	6

G. Number of onsite visits to Idaho companies.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	60	200
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
215	215	215	215

H. Number of companies represented at international trade shows.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	30	66
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
50	55	60	65

I. Number of companies engaging in international trade seminars.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	60	169
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
75	80	85	90

J. Number of companies identified with untapped export potential.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	NA	25
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
25	30	35	40

K. Number of companies transitioned from export potential to active exporters.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	NA	9
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
20	22	24	25

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L. Number of organizations participating in international trade missions or trade shows.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	15	15
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
15	15	15	15

M. Number of new business filings. (Calendar Year, Secretary of State's Office)

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
17,403	19,356	21,839	24,200
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
24,000	24,000	23,000	23,000

N. Number of Workforce Development Training Fund (WDTF) projects.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
11	20	20	25
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
20	20	20	20

O. Number of onsite visits to companies outside of Idaho.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	NA	9
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
6	6	6	6

P. Number of qualified leads generated from trade shows.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
22	66	74	36
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
45	45	45	45

Q. Number of requests for economic development and business assistance from www.idahoworks.com.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
131	383	725	563
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
750	750	750	750

R. Number of advertisements placed for business recruitment.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
34	22	41	52
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
45	45	45	45

S. Employment in science & technology industries (NAICS).

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
N/A	N/A	44,341 (series break)	42,000
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
43,000	44,000	45,000	46,000

T. Number of Community Development Block Grants funded.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
31	31	31	30
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
30	30	30	28

U. Number of Rural Community Development Grants funded.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	10	12	6
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
9	9	9	9

V. Number of Gem Implementation Grants funded.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	9	NA	10
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
8	8	8	8

W Number of communities receiving technical assistance.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
82	91	140	150
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
140	140	140	140

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### 2. Strengthen Idaho communities.

#### A. Number of Idaho communities actively participating in Gem Community Program.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
50	65	50	83
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
60	60	60	60

#### B. Number of economic development training and consulting activities held in Idaho (includes Idaho Business Network, Economic Development, Rural & Community Development, Tourism and local economic development boards, etc).

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	175	112
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
225	225	225	225

#### C. Amount of general fund dollars in budget.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
\$3,405,400	\$7,525,700	\$6,687,900	\$6,254,400
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
\$7,453,000			

### 3. Market Idaho.

#### A. Number of branding presentations given.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	NA	12
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
10	10	10	10

#### B. Number of state agencies, non profit organizations and private businesses involved in collaborative marketing programs.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	NA	8
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
5	5	5	5

C. Number of diplomatic visits to Idaho.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	5	8
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
10	10	10	10

D. Number of visits by international trade associations.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	3	5
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
7	7	7	7

E. Number of informational packets sent to international groups.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	30	200
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
200	200	200	200

F. Number of hits to Idaho's international websites.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	1,000	6,500
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
6,000	6,000	6,000	6,000

G. Number of one-on-one counseling and assistance sessions provided by international trade office managers to Idaho companies concerning international trade.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
NA	NA	50	251
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
70	80	100	100

H. Number of unique visitors to www.idahoworks.com.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
11,500	14,156	20,000	24,400
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
25,000	25,000	25,000	25,000

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### I. Number of tourism grants funded.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
38	36	37	37
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
40	41	42	43

### J. Number of tourism trade shows attended.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
10	11	12	14
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
14	18	22	23

### K. Number of gross impressions created via public relations and advertising effects.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
173 mill	185 mill	197 mill	241 mill
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
242 mill	263 mill	287 mill	300 mill

### L. Number of unique visitors to www.visitid.org.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
.7 mill	1.3 mill	1.5 mill	2.15 mill
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
2.8 mill	3.5 mill	4.5 mill	5.5 mill

### M. Number of requests for tourism information.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
332,732	544,259	597,037	676,243
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
685,211	707,998	733,267	800,000

### N. Number of Travel Guides produced.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
225,000	225,000	200,000	200,000
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
200,000	200,000	200,000	200,000

**Program Results and Effect:**

The Idaho Department of Commerce in its mission to increase economic opportunity for the citizens of Idaho has contributed significantly to the expansion of the state's economy.

For more information contact Krissa Wrigley at 334-2470.

## Commerce and Labor, Dept. of Idaho Rural Partnership

### Description:

The Idaho Rural Partnership (IRP) joins diverse public and private resources in innovative collaborations to strengthen communities and improve life in rural Idaho. IRP serves as a non-partisan forum for clarifying rural issues.

### Major Functions and Targeted Performance Standard(s) for Each Function:

1. Serve as a clearinghouse of information and as a referral center on rural problems, programs and policies.

A. Publish a rural development newsletter and an annual report on a regular basis.

Actual Results			
<u>2001</u> Completed	<u>2002</u> Completed	<u>2003</u> Completed	<u>2004</u> Completed
Projected Results			
<u>2005</u> Planned	<u>2006</u> Planned	<u>2007</u> Planned	<u>2008</u> Planned

B. Maintain a Community Development Resource Directory in written and electronic forms with comprehensive updates every other year.

Actual Results			
<u>2001</u> Completed	<u>2002</u> Updated	<u>2003</u> N/A	<u>2004</u> N/A
Projected Results			
<u>2005</u> Planned	<u>2006</u> N/A	<u>2007</u> Planned	<u>2008</u> N/A

2. To serve as a forum for identifying and understanding rural issues from all perspectives.

A. Conduct community reviews across the state.

Actual Results			
<u>2001</u> 4	<u>2002</u> 2	<u>2003</u> 1	<u>2004</u> 2
Projected Results			
<u>2005</u> 2	<u>2006</u> 2	<u>2007</u> 2	<u>2008</u> 2

3. To identify collaborative strategies to improve the rural quality of life and to facilitate implementation of these strategies by Council member organizations.

A. Complete at least 4 collaborative projects on the IRP work plan.

Actual Results			
<u>2001</u> 4	<u>2002</u> 4	<u>2003</u> 4	<u>2004</u> 4
Projected Results			
<u>2005</u> 5	<u>2006</u> 5	<u>2007</u> 5	<u>2008</u> 5

### Program Results and Effect:

The ultimate effect of this program is to increase the effectiveness of public and private organizations to serve rural Idaho to strengthen communities and improve the quality of life.

For more information contact Krissa Wrigley at 334-2470.